Atlantic Health System ("AHS"), Inc.'s Financial Assistance for Low Income, Uninsured and Underinsured Patients ("Financial Assistance Policy") gives patients who qualify help to pay for all or part of the emergency or medically necessary care they receive in AHS hospitals. This includes Morristown Medical Center, Overlook Medical Center, Chilton Medical Center, Newton Medical Center, Hackettstown Medical Center and any AHS location that is designated as provider-based according to Federal rules. Patients must fill out an application to get help with their bill and must meet the requirements below to qualify for financial assistance.

## How do I get help with my bill?

To decide how much help you can get with your hospital bill, we will look at your total family income and compare that number to the Federal Poverty Level. The Federal Poverty Level is the lowest amount of money a family needs for food, shelter, and other necessities according to the U.S. Government. You can get help with your hospital bill through NJ's Charity Care program if you:

- 1) Have no health insurance (or health insurance that only pays for part of your bill),
- 2) Do not meet the requirements for private insurance or government-supported insurance,
- 3) Meet income and asset limits set by the State.

Charity Care will cover 100% of hospital charges for patients with family gross income less than or equal to 200% of the federal poverty level; and a portion of hospital charges for patients with family gross income greater than 200% but less than or equal to 300% of the federal poverty level.

If you are uninsured, live in New Jersey and do not qualify for Federal or State financial assistance programs (with the exception of Charity Care), you may still be able to get a discount on your bill for emergency or medically necessary care if the total amount of money your family makes is less than the Federal Poverty Level multiplied by five (500% of the Federal Poverty Level).

## How can I get a copy of the Financial Assistance Policy? How do I get an application?

- Online at: <u>www.atlantichealth.org/financialassistance</u>
- Write or call:
  - Morristown Medical Center, 100 Madison Avenue, Morristown, New Jersey 07960, Financial Counseling Office, Phone at 973-971-4967, Fax, 973-401-2433, E-mail, <u>Christian.Parra-Munevar@atlantichealth.org</u>
  - Overlook Medical Center, 99 Beauvoir Avenue, Summit, New Jersey, 07901, Phone # 908-522-4689, Fax, 908-522-2031, E-mail, <u>Angela.Algarin@atlantichealth.org</u>
  - Chilton Medical Center, 97 West Parkway, Pompton Plains, New Jersey, 07444, Phone # 973-831-5435, Fax, 973-907-1037, E-mail: <u>Laisa.Colon@atlantichealth.org</u>
  - Newton Medical Center, 175 High Street, Newton, New Jersey, 07860, Phone # 973-579-8407, Fax, 973-579-8814, E-mail, <u>Victoria.Goncalves@atlantichealth.org</u>
  - Hackettstown Medical Center, 651 Willow Grove Street, Hackettstown, New Jersey, 07840, Phone # 908-850-6902, Fax, 908-441-1146, E-mail, <u>Xiomara.Prashanth@atlantichealth.org</u>
  - Customer Service Department at 1-800-619-4024.
- In person at Emergency Departments and Financial Counseling Offices

You may bring your application to the hospital in person, mail it, fax it, or e-mail it. AHS will look over your application once it is finished and will figure out how much help you may get with your bill. AHS will not look at unfinished applications but will give you a chance to send in missing information by a certain date.

## Is there language help?

The Financial Assistance Policy, application and a summary of the Financial Assistance Policy may be available in your language. For information about this service or for any other questions about help paying your hospital bill, call the Customer Service Department at 1-800-619-4024 or visit our website. You can also visit a Financial Counseling Office in one of our hospitals **Monday – Friday**, **8:00 am – 4:00 pm**.